

Samruk-Energy JSC stakeholders communication plan for 2018

No.	Stakeholders	Contribution of stakeholders	Interest of stakeholders	awareness raising activities, deadline
1	Shareholders	<ul style="list-style-type: none"> • Allocation of funds, replenishment of the authorized capital 	Profit growth, timely payment of dividends, increase in the value of the Fund	<ol style="list-style-type: none"> 1. Reporting (financial, non-financial) - on an ongoing basis; 2. Conducting a Survey on disclosure of significant topics - annually; 3. Holding meetings, business correspondence - on an ongoing basis; 4. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 5. Discussion of matters related to progress in meeting shareholder expectations, Business Transformation Program and the implementation of investment projects at BOD meetings - annually; 6. Publications in the media - on an ongoing basis; 7. Informing through the participation of the Company's management as a speaker at conferences, forums, etc. - on an ongoing basis.
2	Subsidiaries and affiliates	<ul style="list-style-type: none"> • Compliance with shareholders interests 	Assistance in dealing with government agencies, commercial interests	<ol style="list-style-type: none"> 1. Communicating shareholder expectations of SA's BOD /SB to SA - annually; 2. Communicating requirements for the development of various target indicators, internal regulations and other information to SA via e-mail, telephone, office - on an ongoing basis; 3. Discussion of relevant issues at the meetings of BOD /SB of SA - monthly; 4. Review and feedback on the provided reporting - on an ongoing basis; 5. Placement of up-to-date information on the company's in-house portal; 6. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 7. Publications in the media - on an ongoing basis; 8. Conducting a Survey on disclosure of significant topics - annually; 9. Informing through the participation of the Company's management as a speaker at conferences, forums, etc. - on an ongoing basis.
3	Employees	<ul style="list-style-type: none"> • Human resources • Loyalty 	High wages, decent working conditions, professional development, career growth	<ol style="list-style-type: none"> 1. Holding a meeting with staff, SA, trade union ("Year results") - annually, not later than March 31; 2. Organization of cultural corporate events for employees - annually; 3. Informing employees about job openings, in-house competitions by email - on an ongoing basis; 4. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 5. Placement of up-to-date information on the company's in-house portal; 6. Publications in the media - on an ongoing basis; 7. Conducting a Survey on disclosure of significant topics - annually; 8. Informing through the participation of the Company's management as a speaker at conferences, forums, etc. - on an ongoing basis.
4	Trade unions	<ul style="list-style-type: none"> • Promoting social stability, regulating labor relations and settlement of a dispute 	Observance and protection of employees' rights	<ol style="list-style-type: none"> 1. Holding a meeting with staff, SA, trade union ("Year results") - annually, no later than March 31; 2. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 3. Conducting a Survey on disclosure of significant topics - annually. 4. Publications in the media - on an ongoing basis.
5	Partners	<ul style="list-style-type: none"> • Join implementation of projects • Transfer of technologies, competences and innovations 	Commercial interests	<ol style="list-style-type: none"> 1. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 2. Publications in the media - on an ongoing basis. ; 3. Conducting a Survey on disclosure of significant topics - annually; 4. Holding meetings, business correspondence - on a permanent basis; 5. Informing through the participation of the Company's management as a speaker at conferences, forums, etc. - on an ongoing basis.

6	Consumers	<ul style="list-style-type: none"> • Company loyalty • Financial resources through the purchase of goods and services 	Commercial interests	<ol style="list-style-type: none"> 1. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 2. Publications in the media - on an ongoing basis; 3. Conducting a Survey on disclosure of significant topics - annually; 4. Informing through the participation of the Company's management as a speaker at conferences, forums, etc. - on an ongoing basis; 5. Business correspondence, holding meetings with existing and potential customers - on an ongoing basis
7	Government agencies	<ul style="list-style-type: none"> • State regulation 	Tax revenues, economic growth, solving social problems	<ol style="list-style-type: none"> 1. Reporting (financial, non-financial) - on an ongoing basis; 2. Holding meetings, business correspondence - on an ongoing basis; 3. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 4. Publications in the media - on an ongoing basis; 5. Conducting a Survey on disclosure of significant topics - annually; 6. Informing through participation of the Company's management as a speaker at conferences, forums etc - on an ongoing basis.
8	Competitors	<ul style="list-style-type: none"> • Opportunities for future development 	Increasing the share of market presence	<ol style="list-style-type: none"> 1. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 2. Publications in the media - on an ongoing basis; 3. Informing through participation of the Company's management as a speaker at conferences, forums etc - on an ongoing basis.
9	Financial institutions	<ul style="list-style-type: none"> • International Grants • Concessional financing of projects • Credit lines • Placement of funds 	Timely payment of principal and interest, return on investment. Placement of free cash in deposit accounts, special accounts maintenance, participation in the implementation of the Company's programs	<p>To the National Bank:</p> <ol style="list-style-type: none"> 1. Reporting on a quarterly / semi-annual / annual basis. <p>Portal of Kazakhstan Stock Exchange JSC:</p> <ol style="list-style-type: none"> 1. Placement of reports / information, protocols, etc. in accordance with the Resolution of the National Bank No. 26 d/d January 28, 2016 "On approval of the Rules for placement of financial statements on internet resources of depository, as well as information on corporate events, financial statements and audit reports, lists of affiliated persons of joint-stock companies, information on the total amount of remuneration of an executive body members according to results of a year on internet resources of stock exchange" and requirements of the Listing Rules of "Kazakhstan Stock Exchange" JSC. <p>Lenders:</p> <ol style="list-style-type: none"> 1. Provision of reports / information about the Company, in accordance with the requirements of existing loan agreements. <p>All Financial Institutions:</p> <ol style="list-style-type: none"> 1. Placement of current public information about the Company as it becomes available on the corporate website of the company / social networks - on an ongoing basis; 2. Publications in the media - on an ongoing basis; 3. Conducting a Survey on disclosure of significant topics - annually; 4. Informing through the participation of the Company's management as a speaker at conferences, forums and so on - on an ongoing basis.
10	Suppliers	<ul style="list-style-type: none"> • Efficiency of supply chain and value chain 	Commercial interests	<ol style="list-style-type: none"> 1. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 2. Publications in the media - on an ongoing basis; 3. Holding meetings, business correspondence - on a permanent basis; 4. Informing through the participation of the Company's management as a speaker at conferences, forums and so on - on an ongoing basis.
11	Population	<ul style="list-style-type: none"> • Support in the place of business 	Employment opportunities, solving social problems, transparency of the Company's operations, environmental protection	<ol style="list-style-type: none"> 1. Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; 2. Publications in the media - on an ongoing basis; 3. Conducting a Survey on disclosure of significant topics - annually; 4. Participation in public hearings as part of implementation of investment projects in accordance with current environmental legislation of the Republic of Kazakhstan - as required.

12	Public associations	<ul style="list-style-type: none"> Encouraging the application of high standards in operations Loyalty and cooperation 	Achievement of goals and tasks of public associations	<ol style="list-style-type: none"> Holding a meeting with staff, SA, trade union ("Year results") - annually, not later than March 31; Holding meetings, business correspondence - on an ongoing basis; Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; Publications in the media - on an ongoing basis; Conducting a Survey on disclosure of significant topics - annually; Participation in public hearings as part of implementation of investment projects in accordance with current environmental legislation of the Republic of Kazakhstan - on an ongoing basis.
13	Mass media	<ul style="list-style-type: none"> Effective cooperation Favorable public opinion 	Publications and information on the Company's activities, commercial interests	<ol style="list-style-type: none"> Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; Conducting press conferences, providing press releases; Conducting a Survey on disclosure of significant topics - annually; Informing through the participation of the Company's management as a speaker at conferences, forums, etc. - on an ongoing basis; Placement of reports / information, protocols, etc. in accordance with the Resolution of the National Bank No. 26 d/d January 28, 2016 "On approval of the Rules for placement of financial statements on internet resources of depository, as well as information on corporate events, financial statements and audit reports, lists of affiliated persons of joint-stock companies, information on the total amount of remuneration of an executive body members according to results of a year on internet resources of stock exchange"
14	Affiliates	<ul style="list-style-type: none"> Mutual cooperation 	Commercial interests	<ol style="list-style-type: none"> Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; Publications in the media - on an ongoing basis;
15	Rating agencies, independent audit organizations	<ul style="list-style-type: none"> Mutual cooperation 	Commercial interests	<p>To Rating agencies:</p> <ol style="list-style-type: none"> Provision of information according to requests of agencies - annually. <p>To Audit companies:</p> <ol style="list-style-type: none"> Provision of requested information - on a semi-annual basis. <p>To all stakeholders:</p> <ol style="list-style-type: none"> Placing of relevant public information about the Company, as it becomes available, on the corporate website of the company / social networks - on an ongoing basis; Publications in the media - on an ongoing basis